

3D Tech Dental Lab Warranties Policy

Thank you for purchasing at 3D Tech Dental Lab.

We offer a 5-year warranty for our fixed restoration products, full metal crown, porcelain fused to metal and implant solution products.

We offer a refinement plan unlimited clear aligners. (for the refinement plan, the volume must be the same number of sets as the treatment plan, if there are extra set(s), there will be extra costs required)

We offer a 1-year warranty for our orthodontics products.

Details

If you use a scanner, simply email us an STL file. We remake items with the original attachment sent back to us due to technical issues such as fitting errors, chipped-off errors and others. If you need to remake an item for the same item, send us an email at contact@3dtechdentallab.com and we will contact you with further details. You will be responsible for paying for your own shipping costs for returning your item.

If you use an impression, simply send it to us via post, and our technicians will inspect the impression. All details will be provided immediately during initial inquiries.

Once your return is received and inspected, we will email you to notify you that we have received your returned item. We will also notify you of the approval or rejection of your remake.

If you are approved, then we will remake your item and further notify you of updates.

For any questions and notices, please contact us at:

3D Tech Dental Lab and ABN 72 629 585 646]

Email: [contact@3dtechdentallab.com]

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